



startfreshtoday

SELF-REGISTRATION CLIENT FORM

Pre Filing Credit Counseling Briefing Instructions

Before filing a bankruptcy petition, all Chapter 7 and Chapter 13 bankruptcy petitioners must complete a briefing with a non-profit credit counseling agency under federal law.

Start Fresh Today

Customer Service

800-435-9138

***For Telephonic Credit Counseling Briefing**

If you would prefer to take the briefing over the telephone please contact Start Fresh Today at **800-435-9138**. Please provide your attorney code to the SFT customer service rep.

Your Attorney Code:

BEFORE YOU START YOU WILL NEED:

- Detailed information about income and deductions, a list of all property, a list of all debts, a list of all expenses, your Bankruptcy Judicial Filing District.

1 Create Your Account

Go to <http://www.startfreshtoday.com>

Click



Click the "Online Briefing Credit Counseling" icon.



If you have an attorney code, select "Yes" at the bottom of Step 1 - Account Info and click the Continue button.

Attorney Code
Do you have an attorney code? Yes No

On the next page, Step 1 - Attorney Referral Code, please enter your code and press the "Apply" button. After your attorney name and address is validated, press the "Continue" button.

Attorney Code
Attorney Code:

If you have a promo code, you can enter it on Step 4 - Credit Card Information. Click the "Update Price" button and continue completing the required fields.

Promotional Code
Enter promo code here and click "Update Price":

If your attorney has NOT given you a promo code, enter your credit card or debit card information, check the terms and conditions box, and click "Submit Order."

2 Begin the Credit Counseling Briefing

Click the Pre-Filing Certification icon.



Read the instructions on this page. NOTE:

If you're married and filing bankruptcy jointly, check :

- User Name and User Name are starting the course now to take the briefing together or:
- User Name is starting the course now to take the briefing alone.

* If you start the briefing together, you must finish it together.

* If you start the briefing alone, you must complete it separately.

If single or married but filing alone, choose the button next to your name.

- User Name is starting the course now

Enter your social security number(s).

Enter Social Security #:
User Name SS#: - -

* If you need to take the briefing in Spanish, check "En Espanol."

Click "Start Credit Counseling Certification Briefing."

3 Complete the Credit Counseling Briefing

Animated counselors and instructions on the pages will walk you through the briefing.

Remember to click "Save and Continue" when you enter data.

Have a question during the briefing? "Click for help" anytime and receive information on how to contact your counselor.

Complete the briefing in one sitting, or log out and return to finish it later.

On the last page of the briefing, you'll find contact information and instructions to complete the certification process. You must contact the credit counseling agency by telephone to receive your certificate.